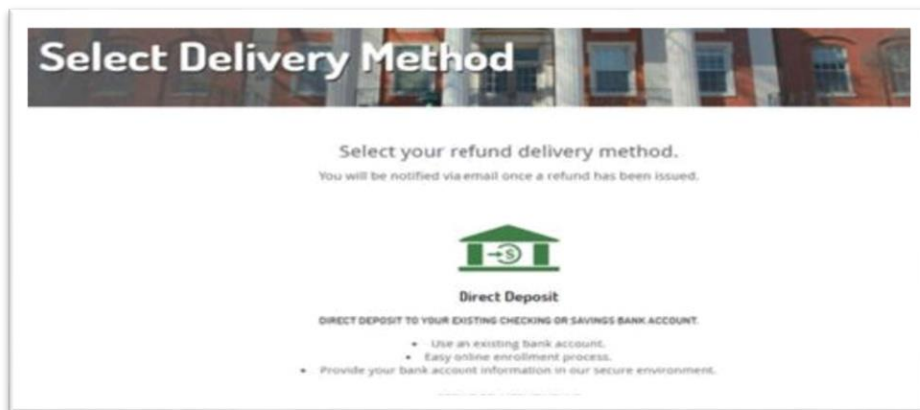


Set Up Your Refund Method

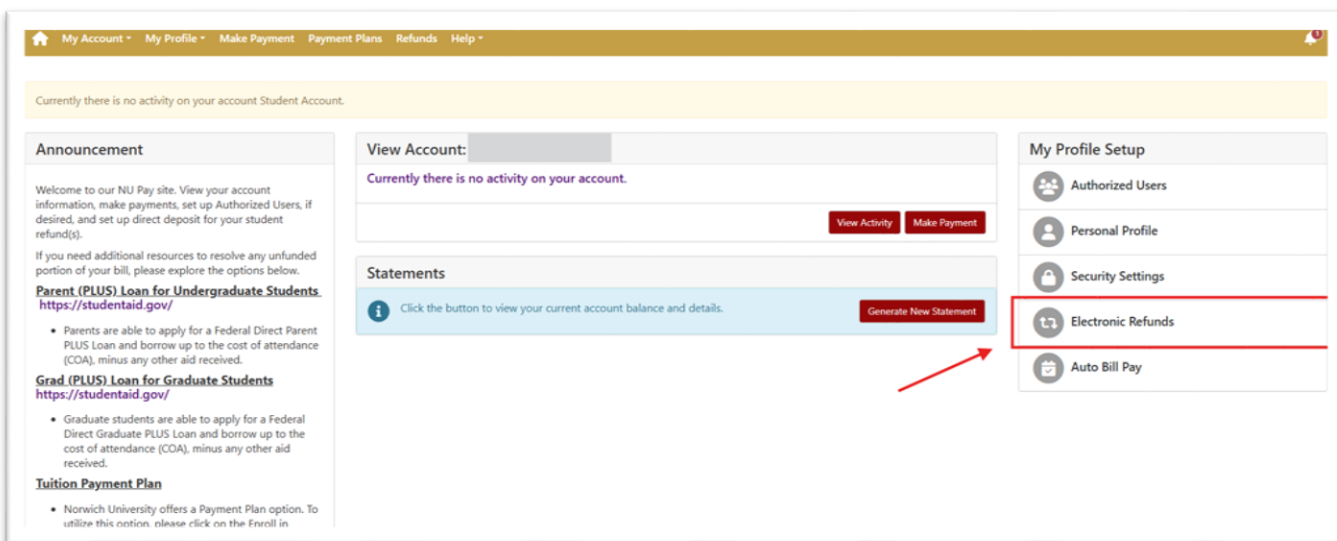
Once in the NU Pay portal, click “Choose Your Refund Delivery Method”, which will open a window to Heartland ECSI where you may enter your banking information. If you choose not to enter this information now, you will be reminded the next time you enter your billing portal.

The Heartland ECSI page will look like this:



The screenshot shows a web page titled "Select Delivery Method". Below the title, it says "Select your refund delivery method." and "You will be notified via email once a refund has been issued." There is a green icon of a house with a dollar sign inside. Below the icon, it says "Direct Deposit" and "DIRECT DEPOSIT TO YOUR EXISTING CHECKING OR SAVINGS BANK ACCOUNT." There are two bullet points: "• Use an existing bank account." and "• Easy online enrollment process." At the bottom, there is a red asterisk and the text "Provide your bank account information in our secure environment."

You can return to edit your refund method by clicking Electronic Refunds from the home screen in the “My Profile Setup” box on the right side of the screen



The screenshot shows the NU Pay portal home screen. At the top, there is a navigation bar with links: "My Account", "My Profile", "Make Payment", "Payment Plans", "Refunds", and "Help". Below the navigation bar, there is a yellow banner that says "Currently there is no activity on your account Student Account." The main content area is divided into three columns. The left column is titled "Announcement" and contains information about the Parent (PLUS) Loan for Undergraduate Students and the Grad (PLUS) Loan for Graduate Students. The middle column is titled "View Account:" and contains a button "View Activity" and a button "Make Payment". Below this, there is a section titled "Statements" with a button "Generate New Statement". The right column is titled "My Profile Setup" and contains a list of links: "Authorized Users", "Personal Profile", "Security Settings", "Electronic Refunds", and "Auto Bill Pay". A red arrow points to the "Electronic Refunds" link.